

COREY BOWLBY

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PROJECT MANAGER / IT BUSINESS ANALYST

Dynamic, results-oriented Project Manager and Business Analyst with exceptional background in technology, application development and project management. Proven track record of establishing and implementing creative solutions to complex problems. Recognized for excellent ability to work within cross-functional teams and ensuring optimal team throughput. Expertise in administrative and process management. Outstanding ability to motivate others and effectively solve problems with a communicative, results-oriented approach. Exceptional skills include communication, organizational, and leadership.

CORE COMPETENCIES

Agile and Waterfall Project Management Methodology • Financial Software Development
Project Documentation • Technical Requirement Identification • Business-IT Translation
Insurance Audit and Claims Systems • Workflow Processes • Website Development
Multiple Project Management • End-User Support • Business Partner & Vendor Communications • EDI

PROFESSIONAL HISTORY

Akcelerant Software LLC (2010 to Present)

Akcelerant provides connected software applications to the financial services industry for lending, collection, recovery, and sales/service. Today, nearly 500 financial institutions in all 50 states and all provinces of Canada are using Akcelerant technology.

Agile Project Manager

Apply project management principles to maintain processes and coordinate the development and product teams. Enforce the rules of agile processes and philosophies, maintain a cohesive and highly productive team while constantly improving Akcelerant's standards of work. Empower team to refine and evolve the software development life cycle based on best practices. Facilitate productivity by ensuring the team has the tools to succeed. Remove impediments and mitigate risks that may prevent the team from accomplishing their sprint goals. Develop software according to functional and technical design specifications and maintain a "common sense" approach that serves to recognize potential design gaps and provide insight into closing them.

Key Accomplishments:

- Identified existing process failures and provided a "game plan" to resolve the reoccurring process failures within the first 2 months of employment. The "game plan" included breaking down sprint features into smaller more manageable features, avoiding feature dependency within a sprint, redefining the provided scope documents to include feature requirements rather than design proposals, involving the cross-functional team to improve estimates and feature definition by gathering business requirements and high level design further in advance.
- Created and defined Change Management Process to reduce chaos and improve efficiency.
- Implemented Sprint Retrospective meetings which empowered the cross-functional software development team to evolve the software development life cycle. The retrospective meetings identified business practices that improved the software development process as well as business practices that hindered the team.
- Implemented Sprint Demo meetings to demonstrate new features developed during the previous development sprint. The meetings replaced Professional Services' developer training sessions and provided a forum for the company, including Professional Services, to view the latest developed software functionality. The meetings produced valuable feedback from the audience which resulted in a better product.

Stonebridge Life Insurance (2005 to 2010)

Stonebridge Life, a direct to consumer insurance company, has been protecting families across America for more than 40 years, offering term life insurance, whole life insurance and accidental death plans directly to consumers via mail, phone and the internet to more than 3.7 million policyholders.

IT Business Analyst / Project Manager

Apply project management principles to define project scopes and analyze and design project resolutions, documenting the current processes to identify all the requirements for the new system and making enhancements for improved performance. Participate in the development and integration of technology and management objectives. Analyze and improve system scope and objectives with customers, identifying interdepartmental impacts and customer requirements. Serve as a liaison between business areas and

Stonebridge Life Insurance, IT Business Analyst/Project Manager continued:

IT groups, translating business requirements into IT specifications. Develop specification documents by leveraging strategic relationships across the organization to incorporate multiple departments into one system. Develop User Acceptance Testing plans and scripts. Develop, maintain, and enhance Microsoft Access and SQL Server databases to enhance and support a wide range of departmental tasks. Manage multiple projects simultaneously in varying sizes as Project Manager.

Key Accomplishments:

- Moved RIMS claims system to Processor 1, a mainframe claim system, including Medicare Supplement, Retiree Medical, Executive Health, Life, AD, Disability, and AD & D business modules. Consolidated three claim systems across four locations into uniform system. Installed several eligibility interfaces from System Future First, Genesys, and other third parties.
- Created workflow process after a large takeover of credit business from AIG in Visual Basic and SQL Server 2005 that managed the process from receiving the imaged documents from our imaging vendor to assigning the mail to a setup clerk which then assigned the claims to claim examiners.
- Publically recognized by management numerous times for providing results beyond expectations.
- Improved workflow process to evaluate and process mail rejected by keying vendor due to no match on eligibility, saving 1520 hours annually and increasing efficiency by 320%.
- Built a claim lookup system in Visual Basic and MS SQL Server 2005 to consolidate old and new claim systems which is used by 50 people on average a day and saves the company over \$100,000 annually.
- Created Audit System for claim auditors across multiple sites and products to create a uniform process for measuring quality.
- Initiated and led project to save over \$100,000 annually on 1099 process with limited resources.
- Initiated and lead project to save over \$300,000 annually by moving imaged documents from vendor to in-house storage and system.
- Initiated and lead project to save over 3000 hours annually to automatically process Third Party Administrator's claim data files which will automate many administrative tasks that were previously done manually.

Saint Joseph's Medical Center, Reading, Pennsylvania

Saint Joseph's Medical Center is the premiere hospital and medical center in the Reading, Pennsylvania area.

Systems Specialist (2004 to 2005)

Created modules and updated content for internet and intranet sites. Managed system technical support for all information technology assets. Designed and implemented application solutions needed for business and medical use. Analyzed technical malfunctions and disrepairs, creating innovative solutions to bring about swift problem resolution.

Key Accomplishments:

- Developed, implemented, and maintained intranet application using Perl, PHP and MySQL which allowed the human resources department to post jobs and manage resumes and applications.
- Built and installed Windows 2000 Server using extensive knowledge of the technical specifications needed and the end purpose the system was going to serve.

Excalibur Consulting, Reading, Pennsylvania

Established in 1987, Excalibur specializes in improving organizational effectiveness and managing change. Using a virtual consulting model, Excalibur Consulting provides experienced and talented management and organizational consultants specifically matched to customer needs.

IT Marketing Developer (2003 to 2004)

Developed information technology marketing solutions according to client specifications. Designed and produced graphics for documents, proposals, presentations, and websites including processing text and graphic manipulation. Participated in product development and marketing to identify graphic design needs. Need to develop this more.

Key Accomplishments:

- Created an informational website for key client, developing the website within cross-functional team to accomplish the task.
- Designed branding materials to further client's communication strategy by combining knowledge of logo design with marketing objectives.

EDUCATION

Associates of Science, Information Sciences and Technology

Pennsylvania State University – Berks Campus, Reading, Pennsylvania (2005)

Certified Scrum Master

Scrum Alliance, Indianapolis, Indiana (2010)

Web Developer and Software Programmer Certificate

Outstanding Achievement Award

Berks Career and Technology Center, Oley, Pennsylvania (2003)

TECHNICAL SKILLS

- C++
- Visual Basic, VBA
- Perl
- PHP
- SQL, MS SQL Server
- HTML, DHTML, XML
- MS Access 97, 2000, 2003, 2010
- JavaScript
- Flash
- Adobe Photoshop
- Influx Workbench Modeler, Microsoft Project, Visio
- UML, JAD